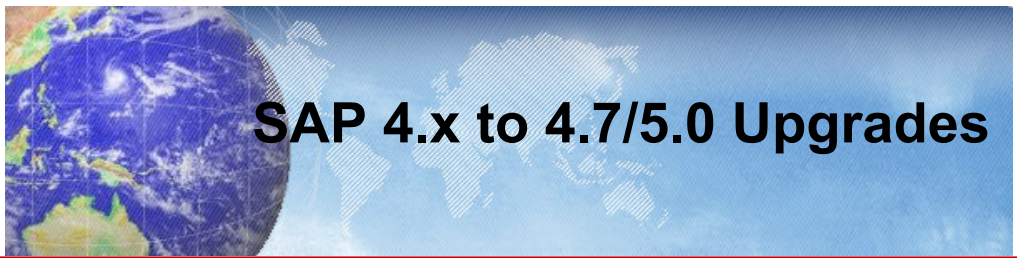




www.eacap.com



Global Services 100



SAP 4.x to 4.7/5.0 Upgrades

Description

Enterprise applications such as SAP require constant customization and improvement to continually support changing business needs. ea cap provides technical and functional expertise to ensure your upgrade has the maximum benefit to your organization. Our SAP resources will take an in-depth look at your business needs in order to outline the SAP offerings best suited to your organization.

ea cap performs end to end upgrade services:

Functional

- User requirement analysis
- Processes Mapping to new SAP functionality
- Functional analysis, upgrade and testing
- Implementation of new release SAP modules or functionality
- SAP system configuration for the new release
- Training and post-implementation support

Technical

- Capacity planning and DB growth management
- Upgrade, Development & Test ABAP Programs
- Upgrade and test custom & interface programs
- Update system & user documentation
- Upgrade production, development, QAS and sandbox systems
- Data migration and upgrade management
- Training and Post-implementation support

ea cap Benefits

ea cap works very closely with business users to ensure effective requirements gathering so that the upgrade is used effectively to enhance user experience. Our resources have an in-depth understanding of 4.7 & 5.0 features so that our clients are aware of how to maximize use of SAP functionality instead of implementing costly enhancements where possible.

Our upgrade services deliver the following benefits to our customers:

- Low-cost, high quality evaluation of your proposed project
- Detailed analysis of potential benefits of changes
- Tested upgrade tools that speed up the upgrade process
- SAP resources with unparalleled upgrade expertise
- Combined onshore and offshore resources to reduce overall upgrade cost while retaining quality service
- Expert training geared towards your needs
- Hosted implementation option for minimum disruption and immediate system availability

Our Experience

ea cap has extensive experience with SAP upgrades projects, where qualified professionals are deployed at both onshore and offshore locations to reduce the time and cost of upgrade. ea cap has performed 4.7 upgrades for customers such as Sanyo and is currently undergoing a 5.0 upgrade for one of our hosted customers.

ea cap deploys a proven global delivery model to effectively manage onshore and offshore delivery components. The methodology adopted is an enhanced version of Global AcceleratedSAP that incorporates key components from our 5 years of experience managing onshore/offshore SAP projects and support engagements.

“We set out not just to replace what we had with more modern systems, but to integrate business processes across all areas of our organization. This integration has really streamlined our operations and increased our efficiencies.”

*Alan James, Vulcraft's
Controller and SAP Project
Manager*

“I am very proud of the accomplishment, and we are now well positioned to continue to streamline our operations.”

*Randy Beard, Vulcraft's Vice
President and General Manager*